

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

ANNUAL COMPLIANCE REVIEW, 2022

Docket No. ACR2022

**RESPONSES OF THE UNITED STATES POSTAL SERVICE TO
QUESTIONS 1-6 OF CHAIRMAN'S INFORMATION REQUEST NO. 1**

The United States Postal Service hereby provides its responses to the above-listed questions of Chairman's Information Request No. 1, issued on January 3, 2023. Each question is stated verbatim and followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

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**RESPONSES OF THE UNITED STATES POSTAL SERVICE
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1. Please provide the service standards matrix for Quarter 4 of FY 2022, consisting of a file that contains Quarter 4, FY 2022 service standards for all Origin 3-Digit ZIP Code and Destination 3-Digit ZIP Code pairs (O/D pairs), for each Class of USPS Market Dominant Mail. An example of a service standards matrix is contained in Docket No. N2012-1, Library Reference USPS-LR-N2012-1/62, February 7, 2012, file, "OrigStndPQ1FY2012.txt."

RESPONSE:

Please see the accompanying file named "ACR22_Q1 – MD SS 3D Pair.xlsx."

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2. Please provide the average daily volume of First-Class Mail for each 3-Digit O/D pair for FY 2022. Please disaggregate the average daily volume by product. If disaggregated volumes by product are not available, please explain.

RESPONSE:

Please see the accompanying file named "ACR22_ChIR1_Q2-FCMVol.xlsb."

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3. For each L201 facility that was active at the end of FY 2022, please provide the L201 facility label name, Sectional Center Facility (SCF) label name, drive time between the L201 and SCF (adjusted to reflect time-zone changes), and the average daily volume of First-Class Mail for each L201 facility and SCF pairing.

RESPONSE:

Please see the accompanying file named "ACR22_ChIR1_Q3-SCF.xlsx".

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4. Please provide an assignment matrix that details the assignment of each Destination 3-Digit ZIP Code to Mail Processing facility at the end of FY 2022. For each Mail Processing facility with a Destination 3-Digit ZIP Code assignment, please provide an address.

RESPONSE:

Please see the accompanying file named "3-Digit Destinating Matrix.xlsx."

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5. Please provide the national operating plan targets that were in effect for FY 2022 for each of the operations listed below.¹ For each operation, please provide the national goals that were in effect for FY 2022, including the time and percentage goal, as shown in the examples in the subparts:
- a. Cancelled by 20:00 = 80 percent
 - b. Outgoing primary cleared by 24:00 = 95 percent,
 - c. Outgoing secondary cleared by 00:30 = 95 percent,
 - d. Mail assigned to Commercial/FedEx by 02:30 = 95 percent,
 - e. Trips on time between 00:00-07:00 = 88 percent,
 - f. MMP cleared by 15:00 = 95 percent,
 - g. DPS second pass cleared by 05:00 = 95 percent, and
 - h. Carriers returned by 17:00 = 87 percent.

RESPONSE:

National operating plan targets were not in effect for most of these operations in FY 2022. See, e.g., Order No. 6198, Docket No. ACR2021 (June 16, 2022), at 3-4; see *a/so* the file named "24 hr clock FY2022.xlsx," filed in USPS-FY22-29, Docket No. ACR2022 (Dec. 29, 2022). With respect to subpart 5(e) (Trips on Time), the national operating plan target was 87 percent.

¹ Docket No. ACR2017, Responses of the United States Postal Service to Questions 1-8 of Chairman's Information Request No. 11, February 7, 2018, question 1.

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- 6.** For each of the 24-Hour Clock national goals listed in question 5., please provide the FY 2022 national level, area level, and district level performance results for each Fiscal Quarter, "mid-year," "second-half," and for the full fiscal year.

RESPONSE:

With respect to the national goal listed in the response to Question 5(e), please see the accompanying file named "TOT FY22 11.25.2022.xlsx."